

Guaranteed SLAs

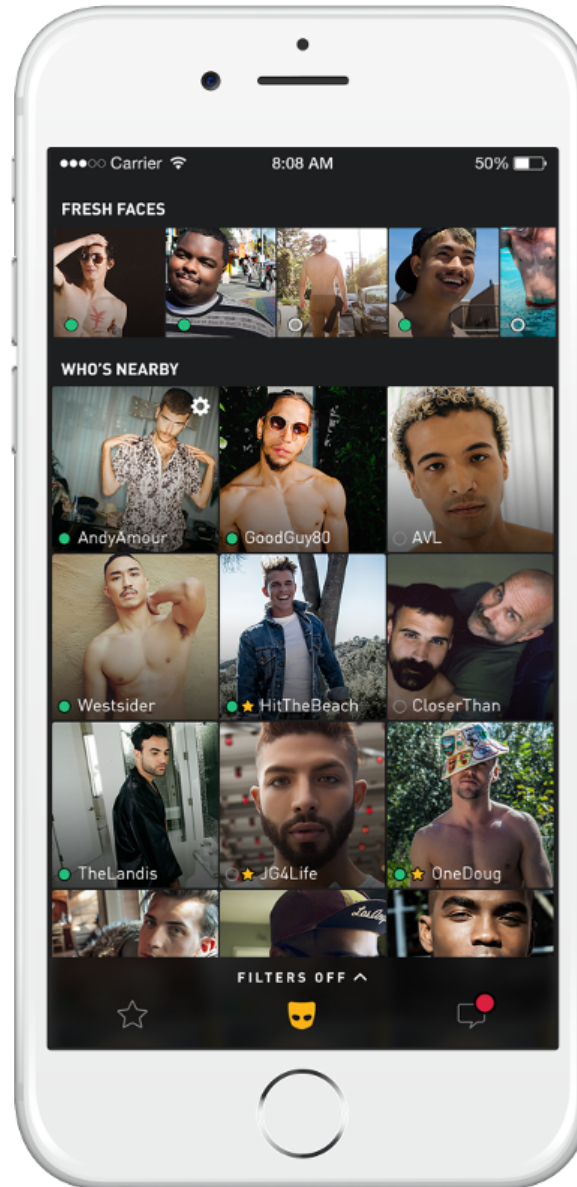


with higher-order functions, and no Magic Numbers!

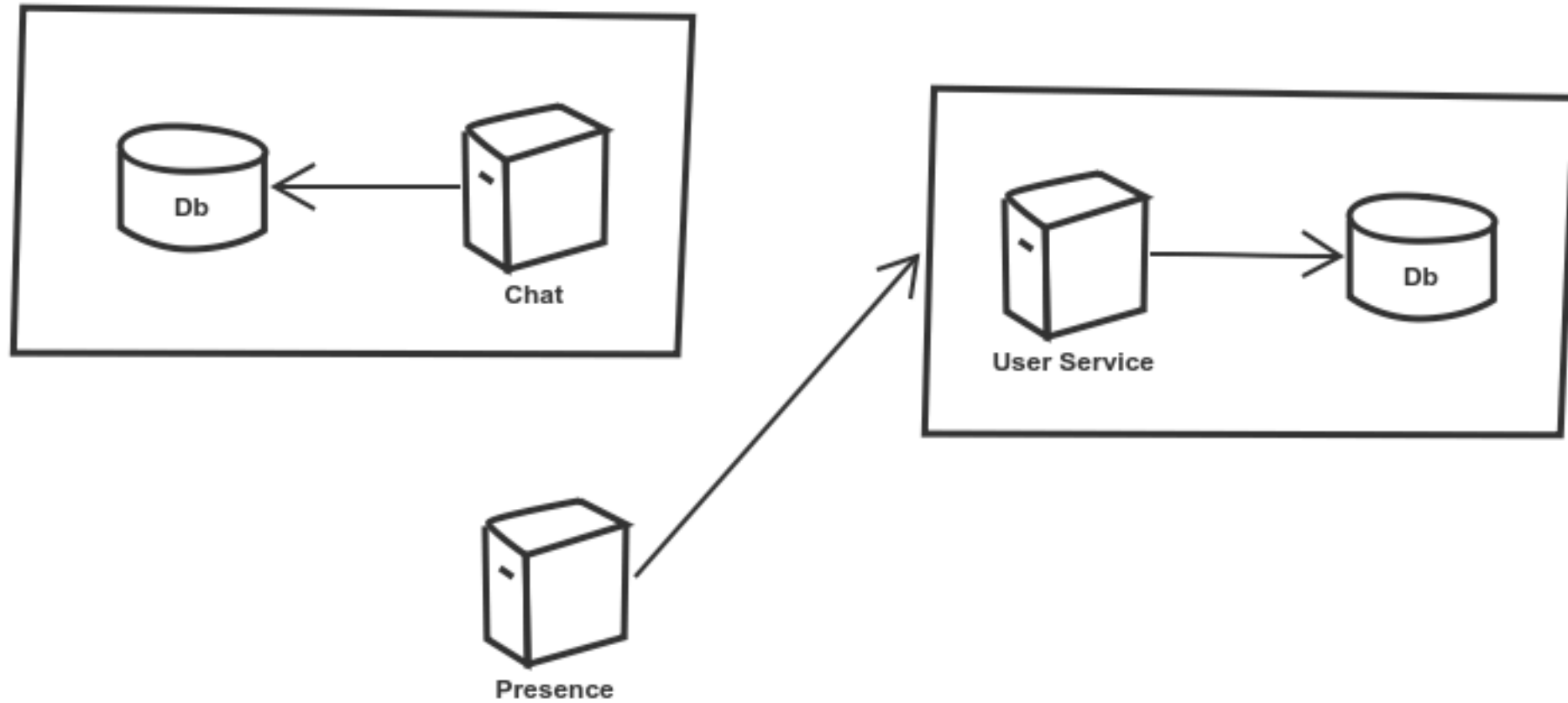
Rafał Studnicki
Lambda Days 2018

Introduction

What is Grindr?



Backend stack





Utilization Law

$$\rho = \lambda / \mu$$

utilization rate

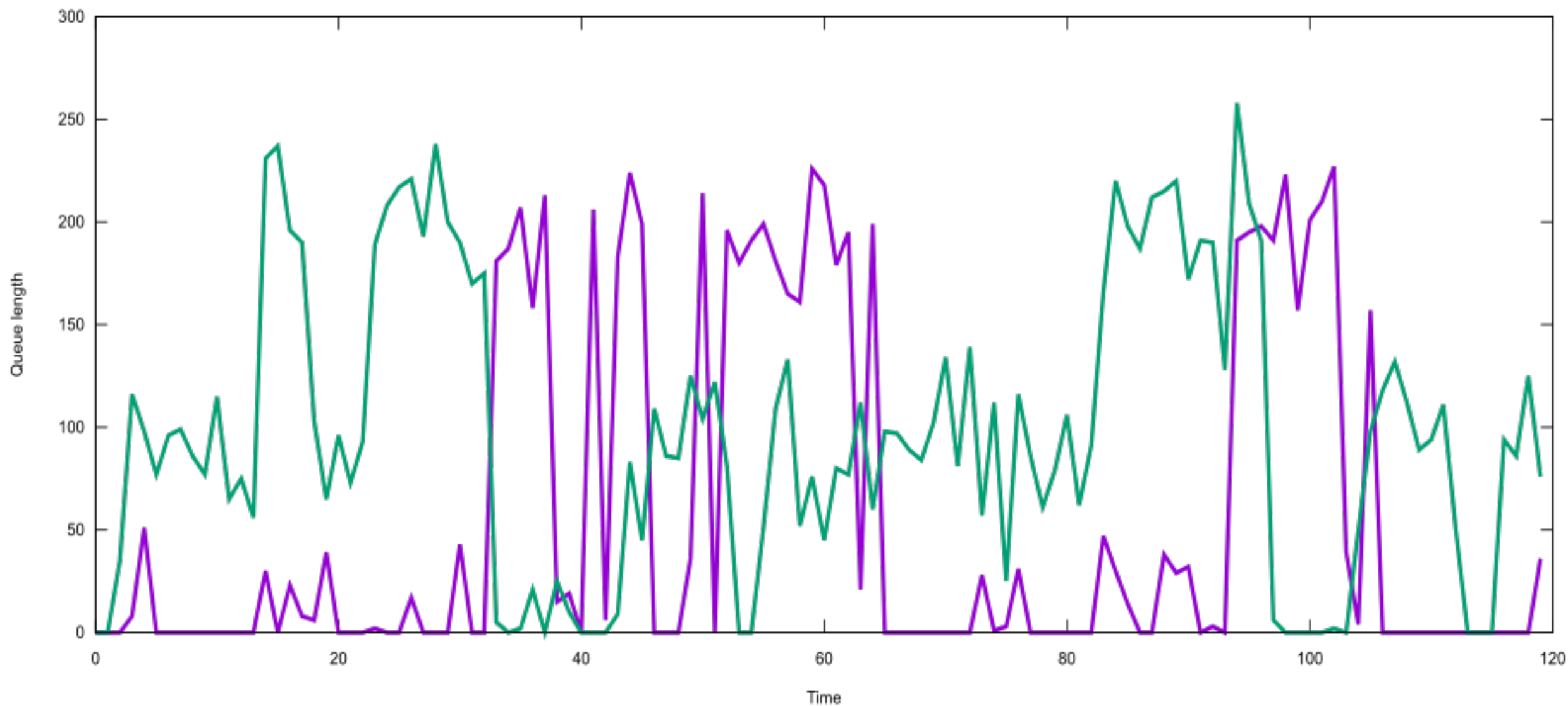
incoming rate of requests

average service rate

The diagram shows the equation $\rho = \lambda / \mu$ in a large, black, serif font. Three orange arrows point from text labels below to the variables in the equation. One arrow points from 'utilization rate' to the Greek letter rho (ρ). Another arrow points from 'incoming rate of requests' to the Greek letter lambda (λ). A third arrow points from 'average service rate' to the Greek letter mu (μ).

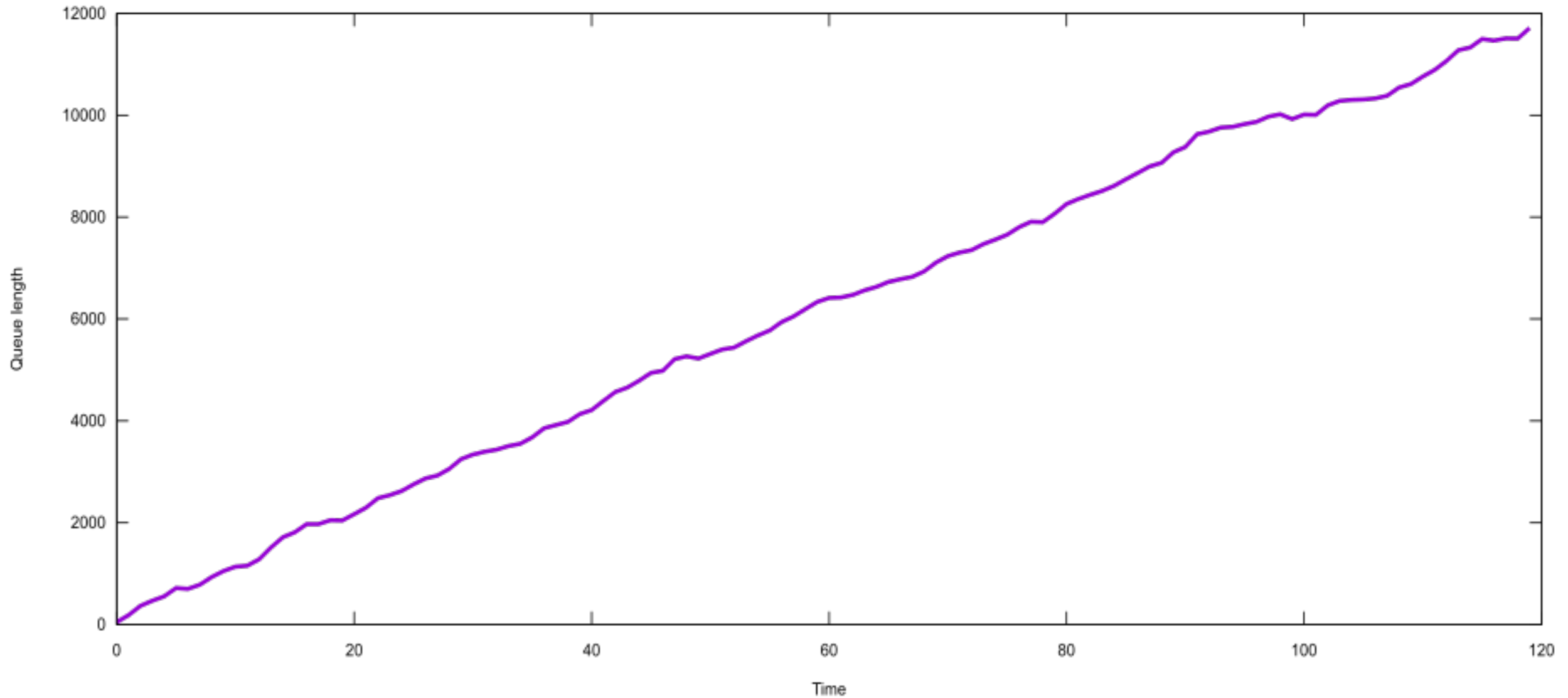


Utilization Law illustrated $\lambda = 1000$ (purple $\mu = 2000$, green $\mu = 1100$)





Utilization Law illustrated ($\lambda=1000$, $\mu=900$)

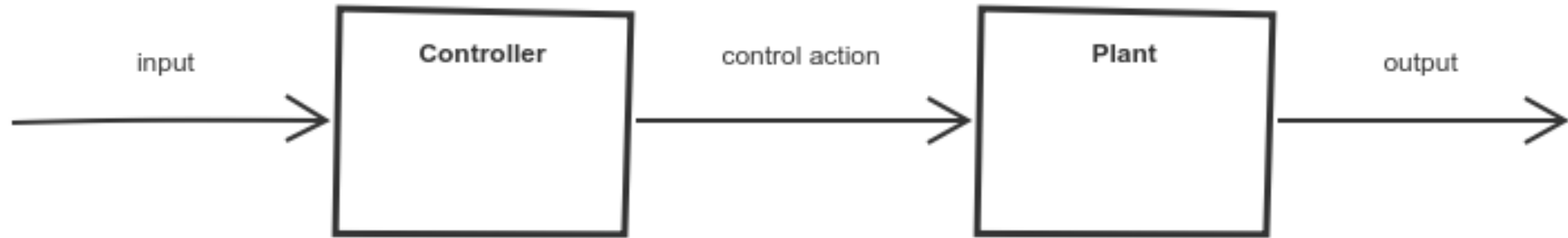


Taking control

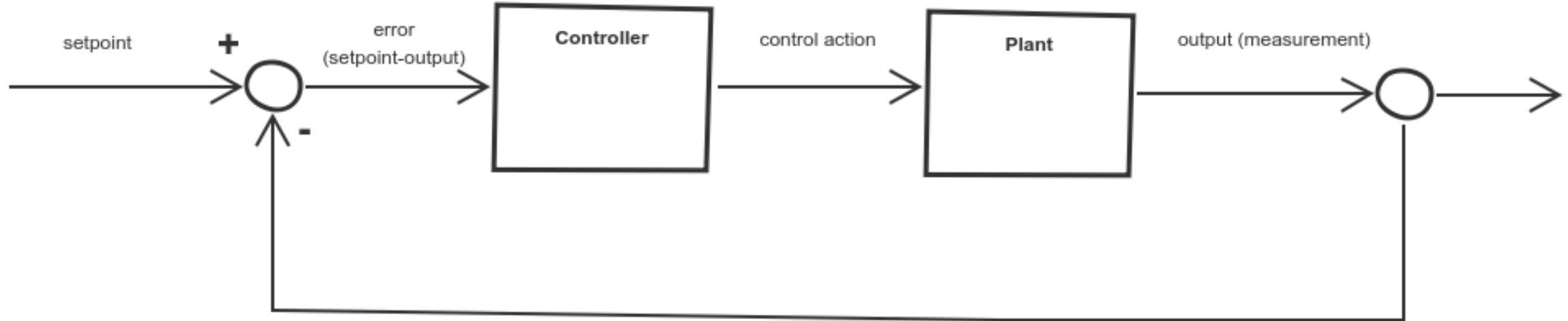


```
defmodule Component do
  @callback init(any) :: state
  @callback step(state, input) :: {output, state}
end
```

Feed-forward (open loop) control



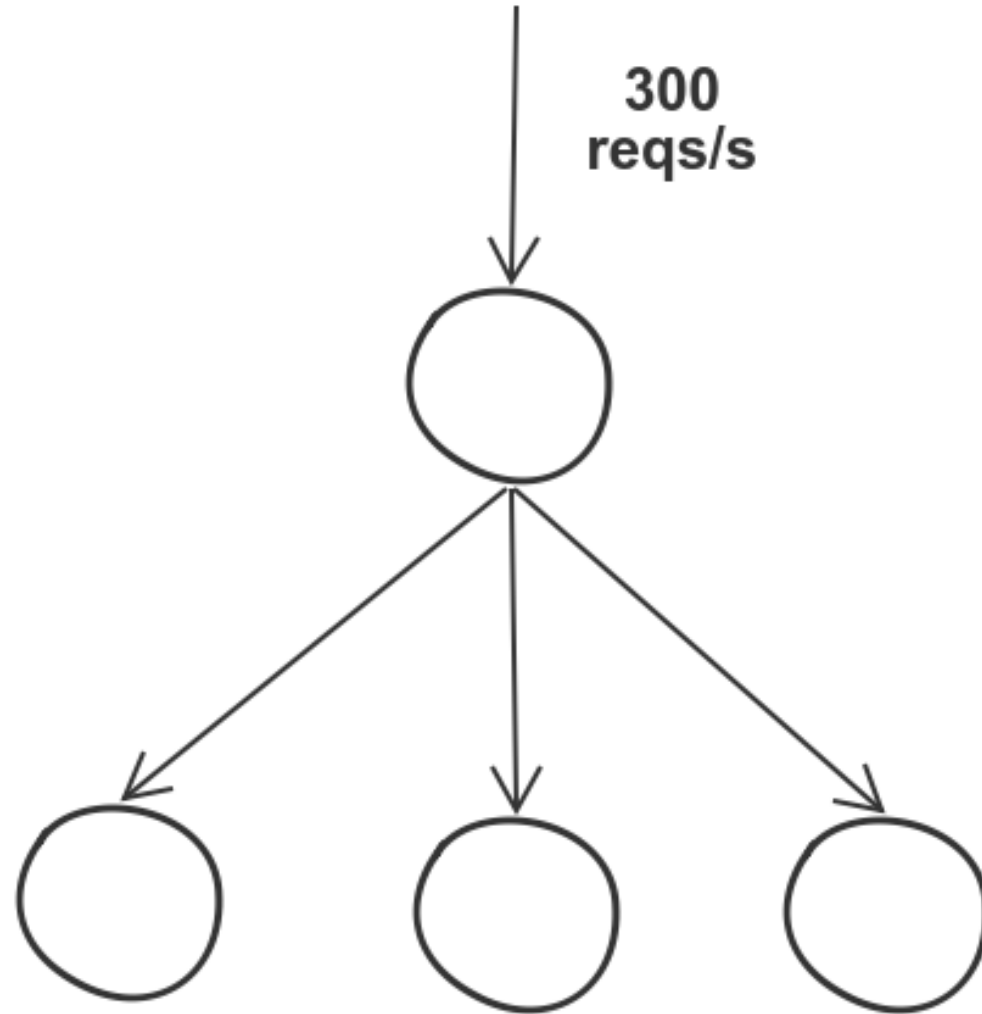
Feedback (closed loop) control



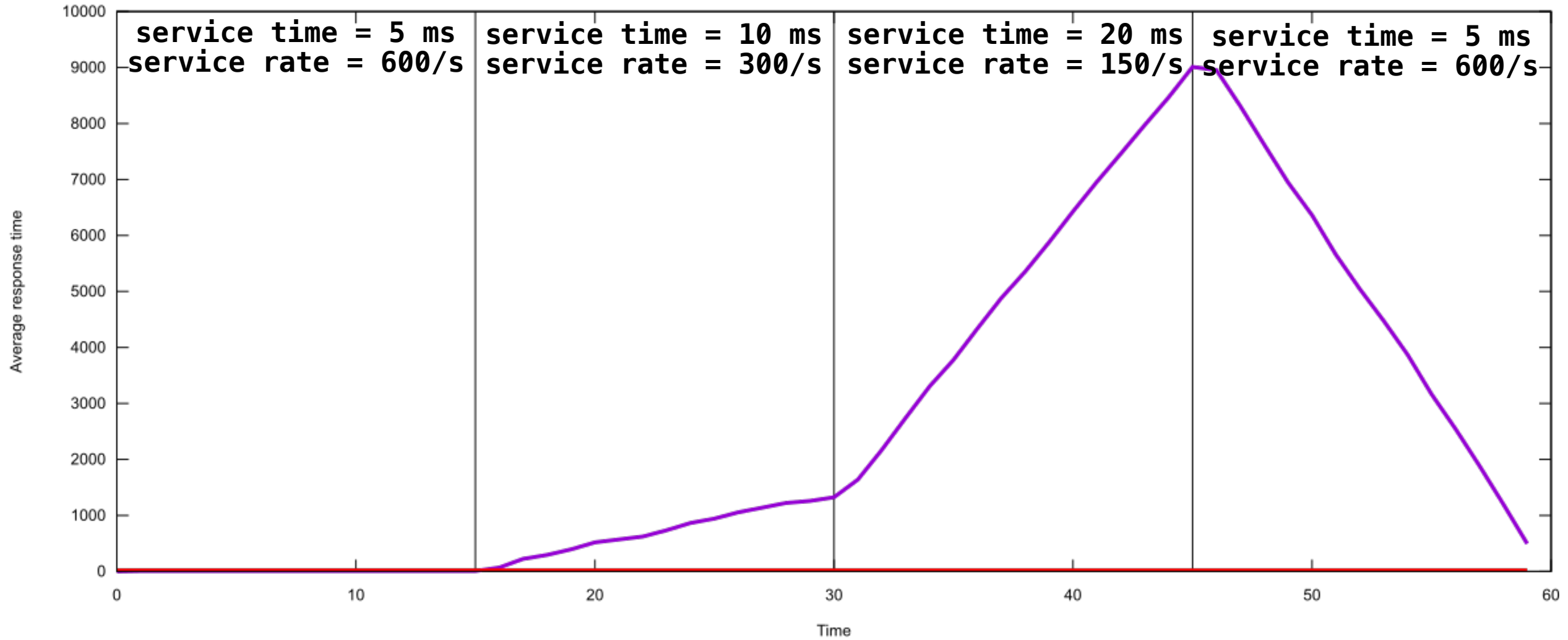
Feedback (closed loop) control

- Thermostat
- Cruise control
- Autopilot
- AWS Auto Scaling
- HTTP Live Streaming
- Redis key eviction
- TDD

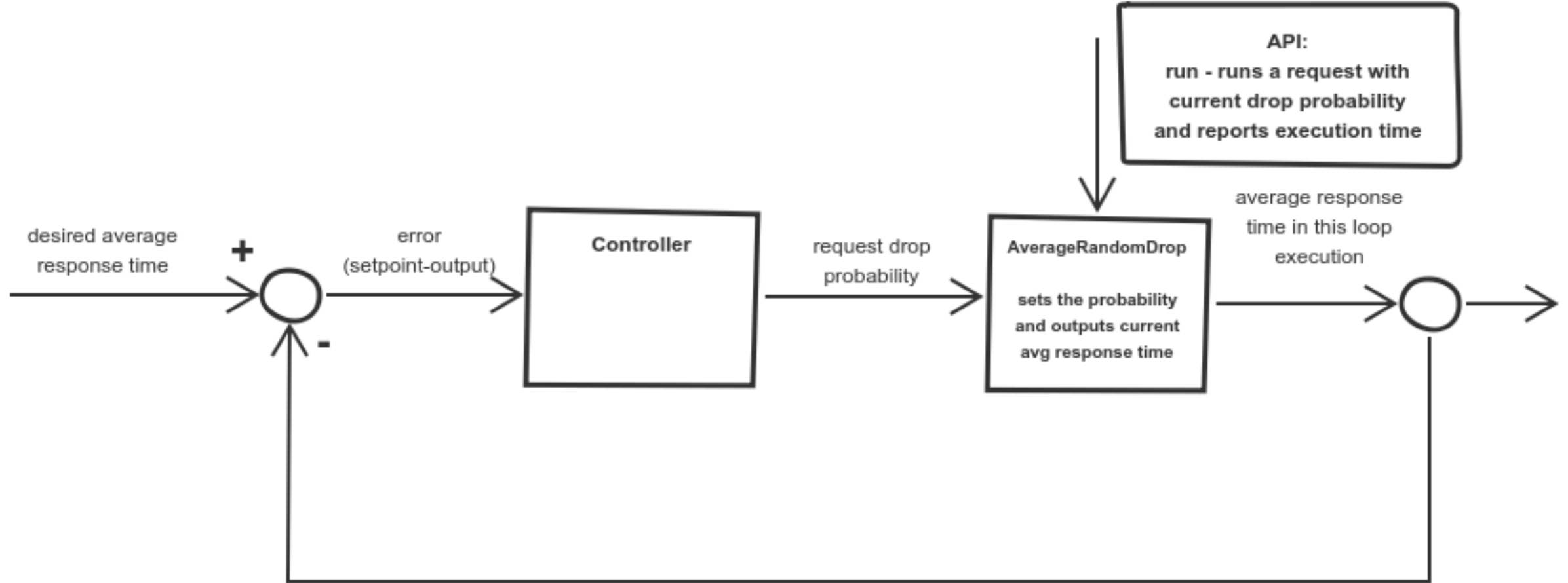
Three queues simulated



Three queues, naive approach



Random dropping based on average response time





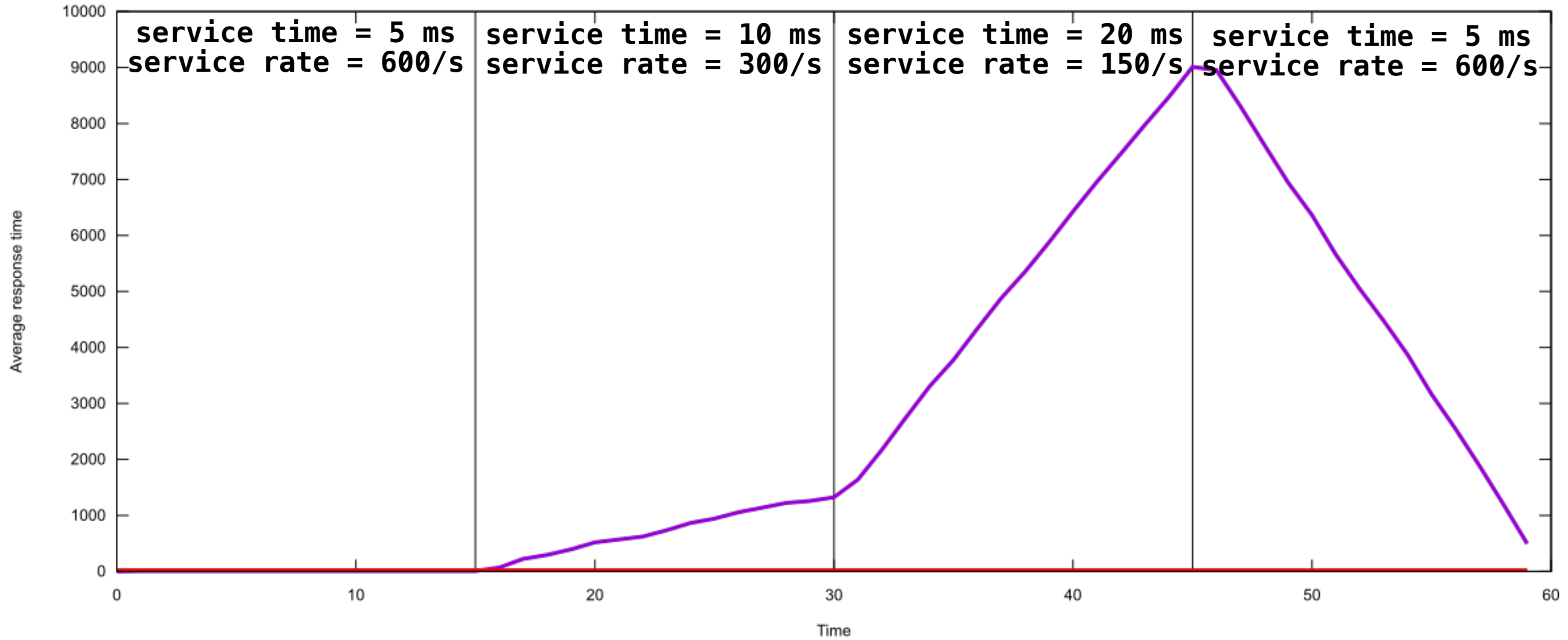
Proportional control

```
defmodule Controller do
  @behaviour Component

  def init(_), do: :no_state

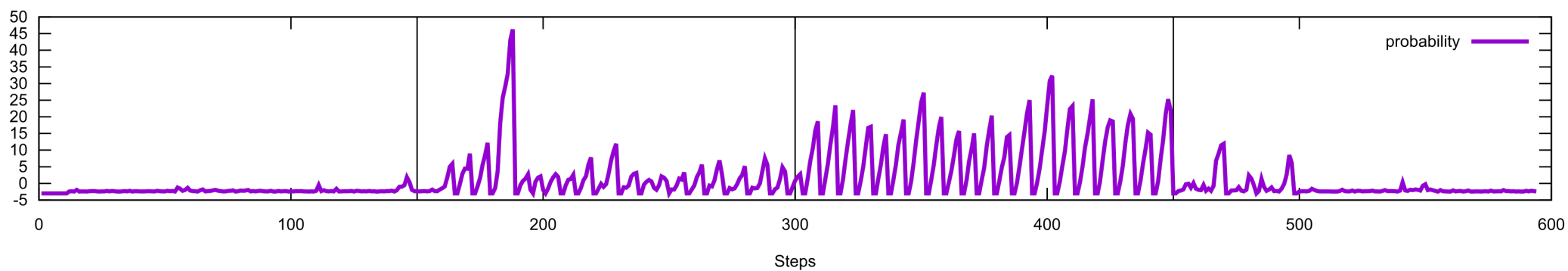
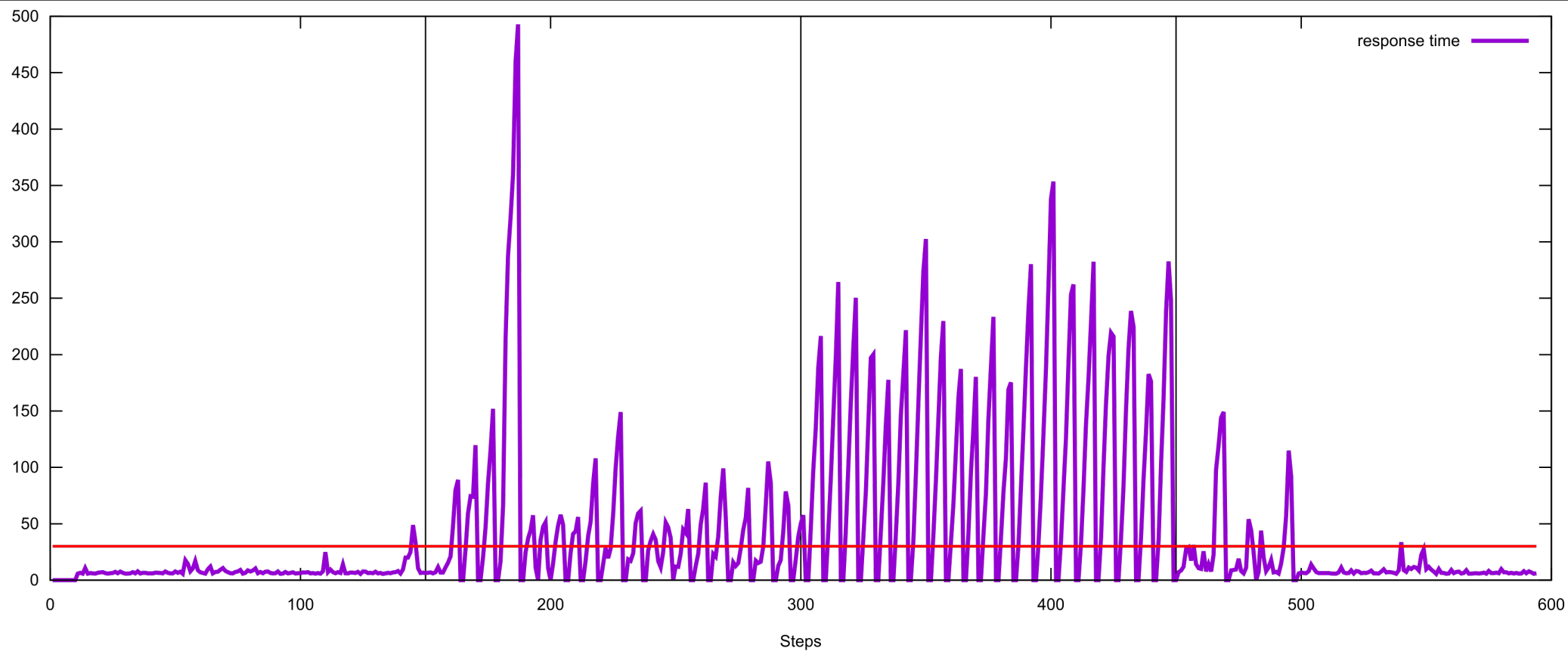
  def step(st, input) do
    {input*@magic_number, st}
  end
end
```


Three queues, naive approach



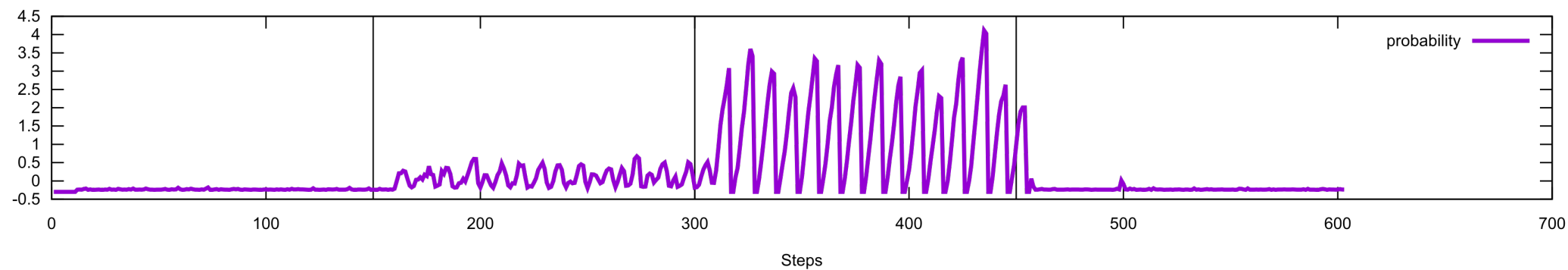
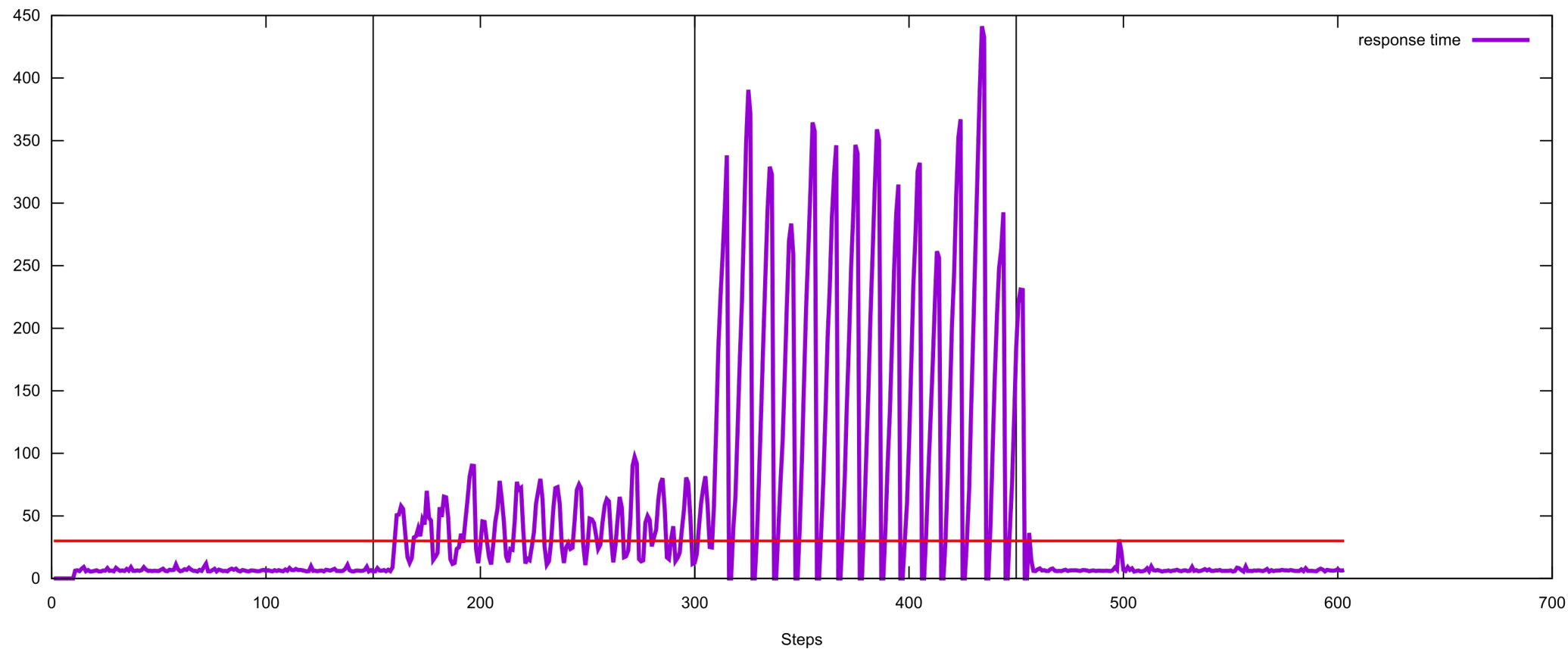


magic_number = 0.1

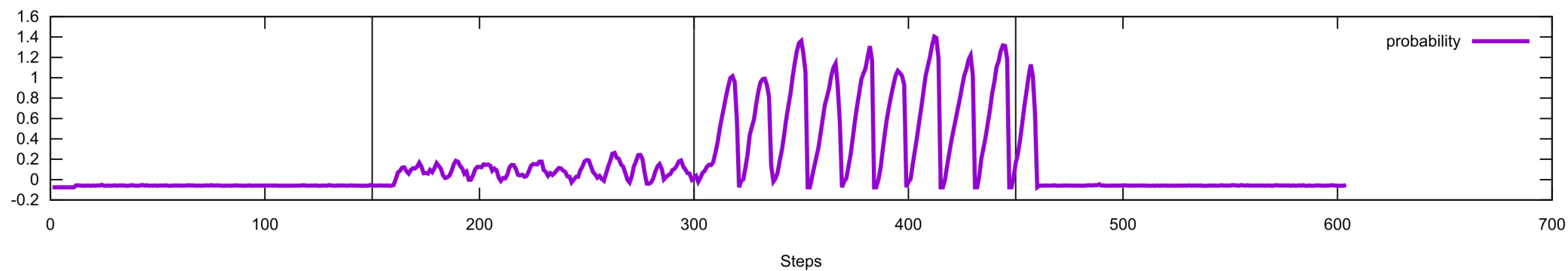
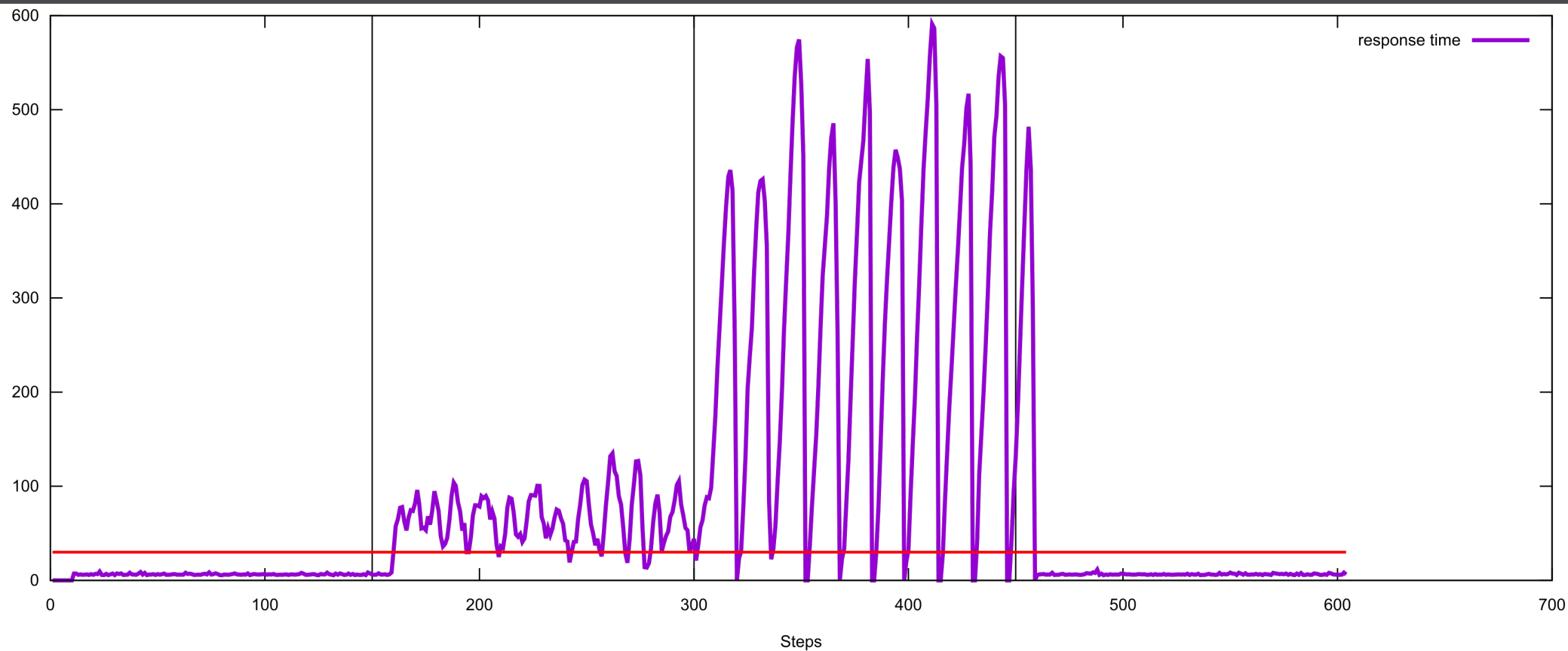




magic_number = 0.01



 **magic_number = 0.0025**



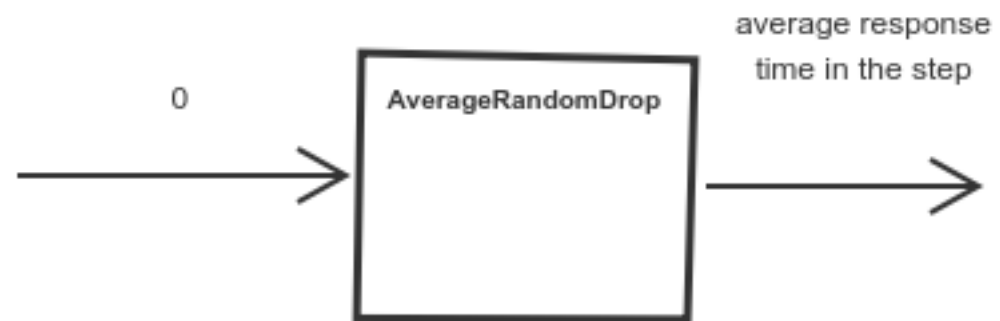
Proportional and integral controller

```
defmodule Controller do
  @behaviour Component

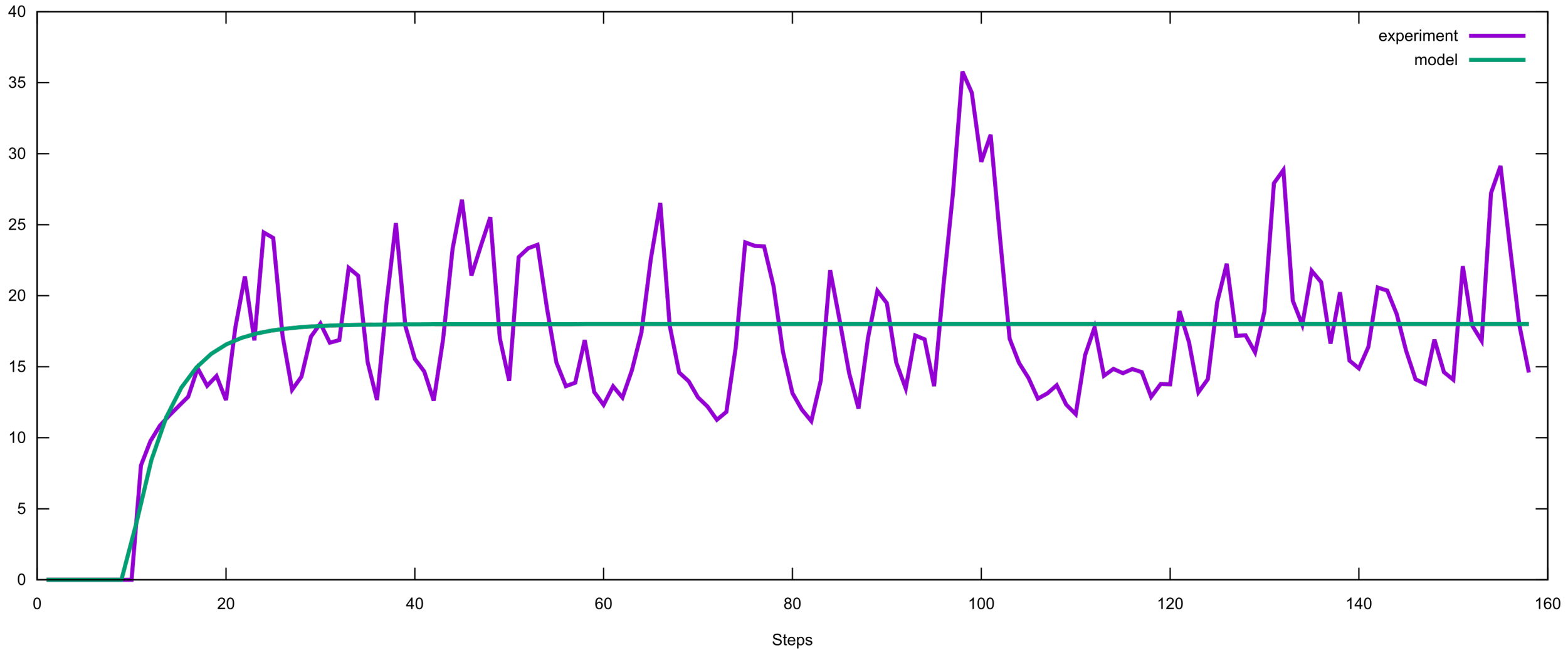
  def init(_), do: 0

  def step(i, input) do
    {input*@magic_number1 + (i+input)*@magic_number2, i+input}
  end
end
```

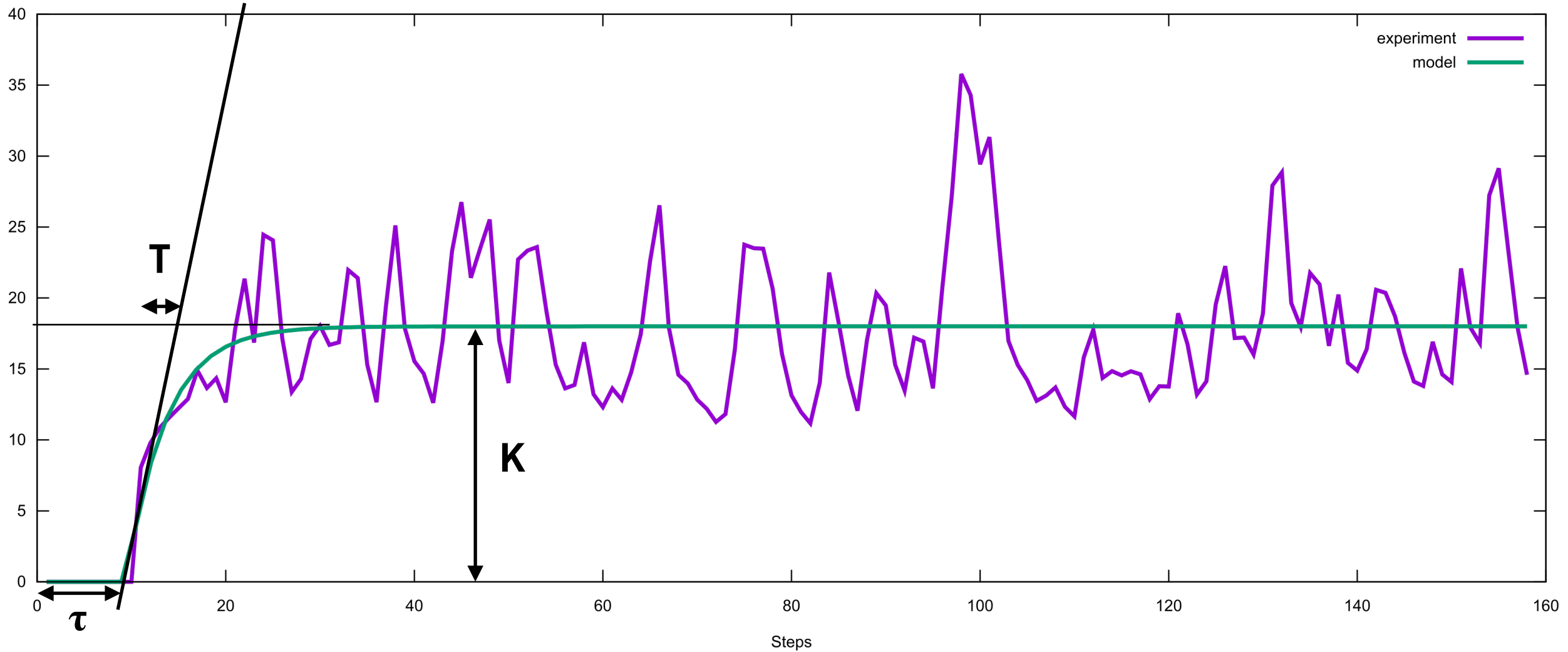
Step response experiment



Step response experiment



Step response experiment



Step response experiment

K = 18.0016

T = 4.16737

tau = 9.46876

Step response experiment

K = 18.0016

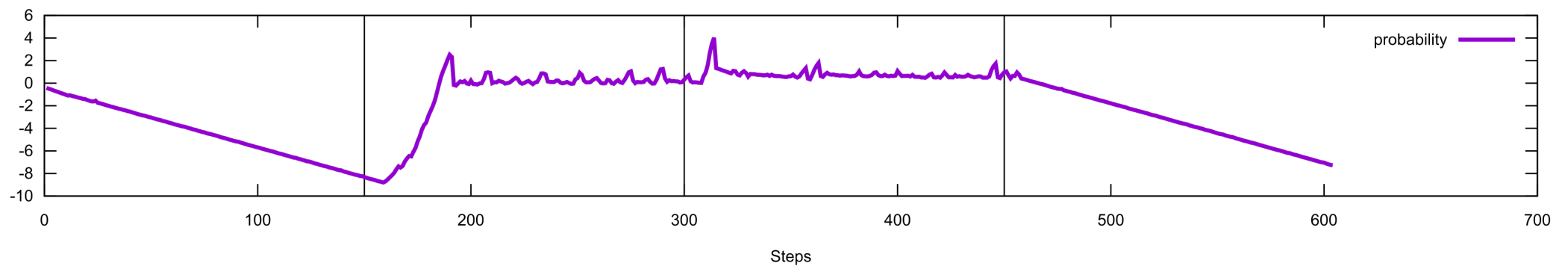
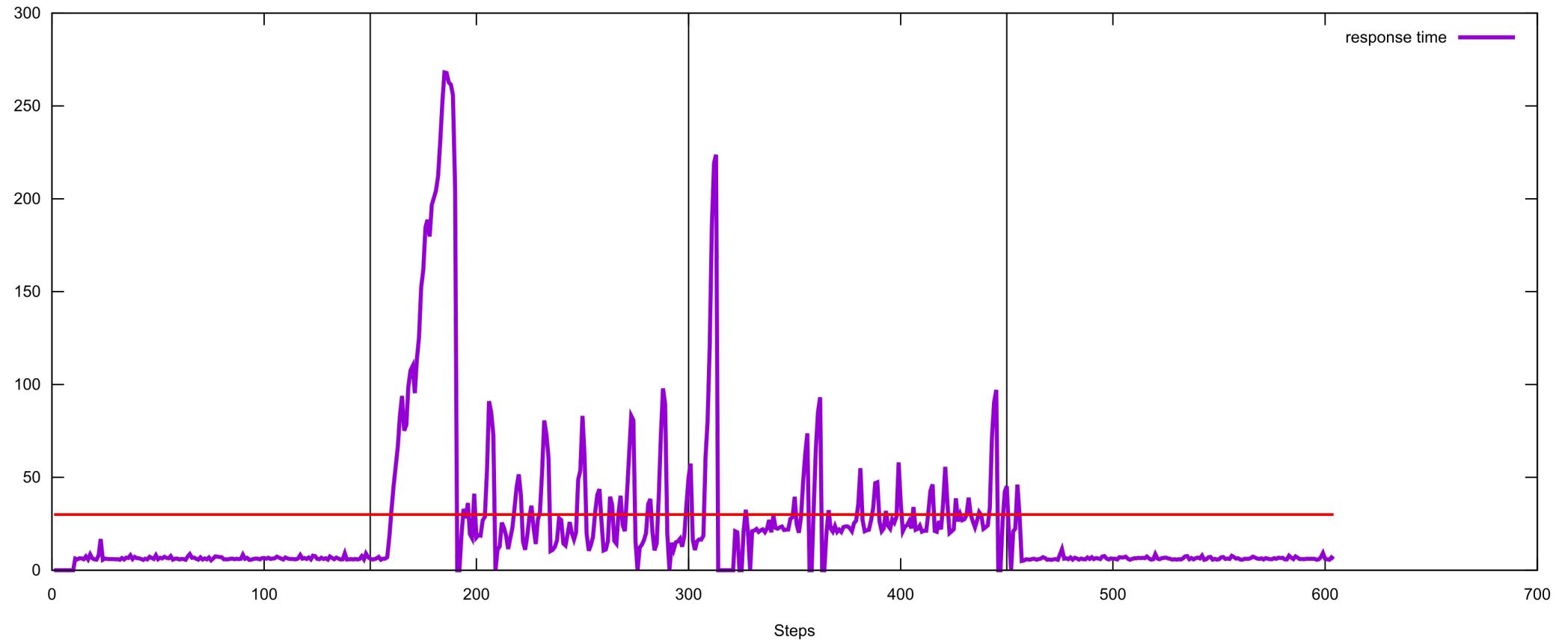
T = 4.16737

tau = 9.46876

magic_number1 = p = 0.002239326835923445

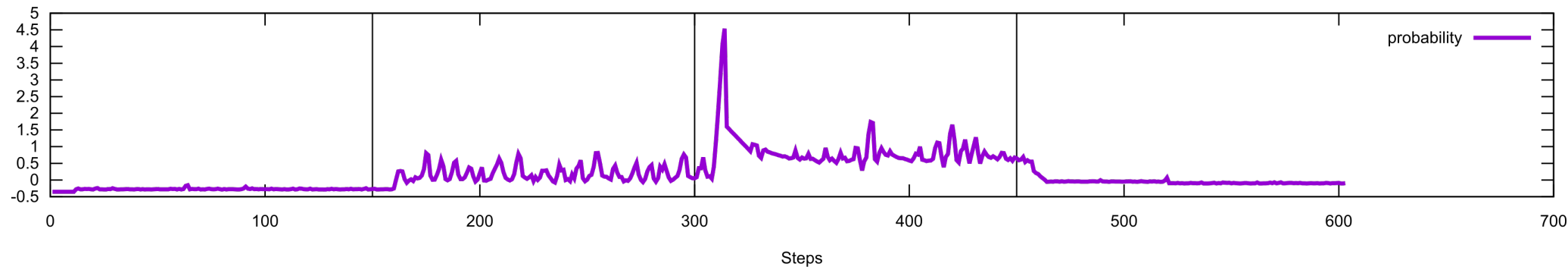
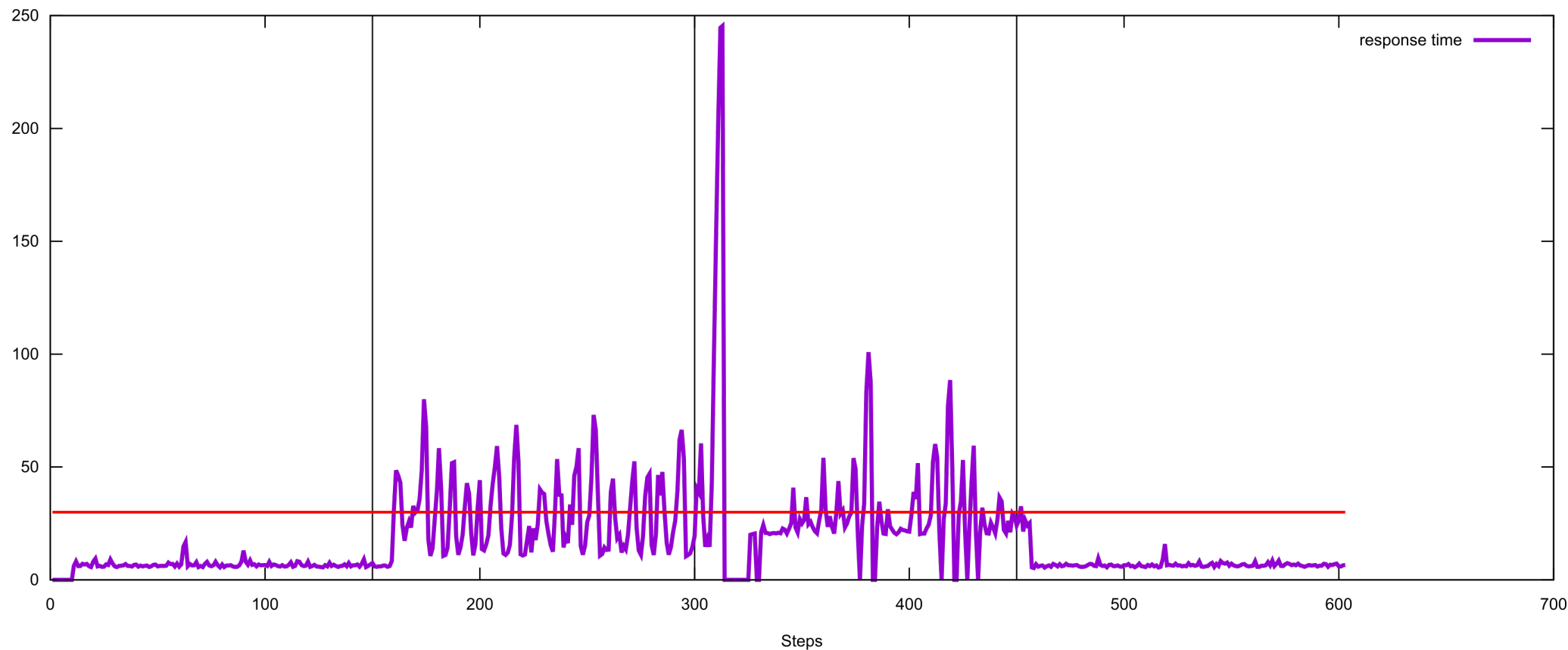
magic_number2 = i = 0.007701310787354867

Proportional and integral control



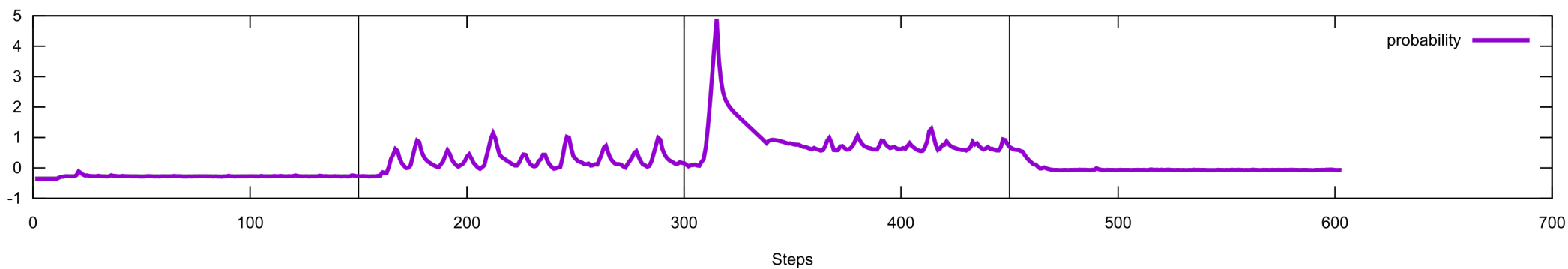
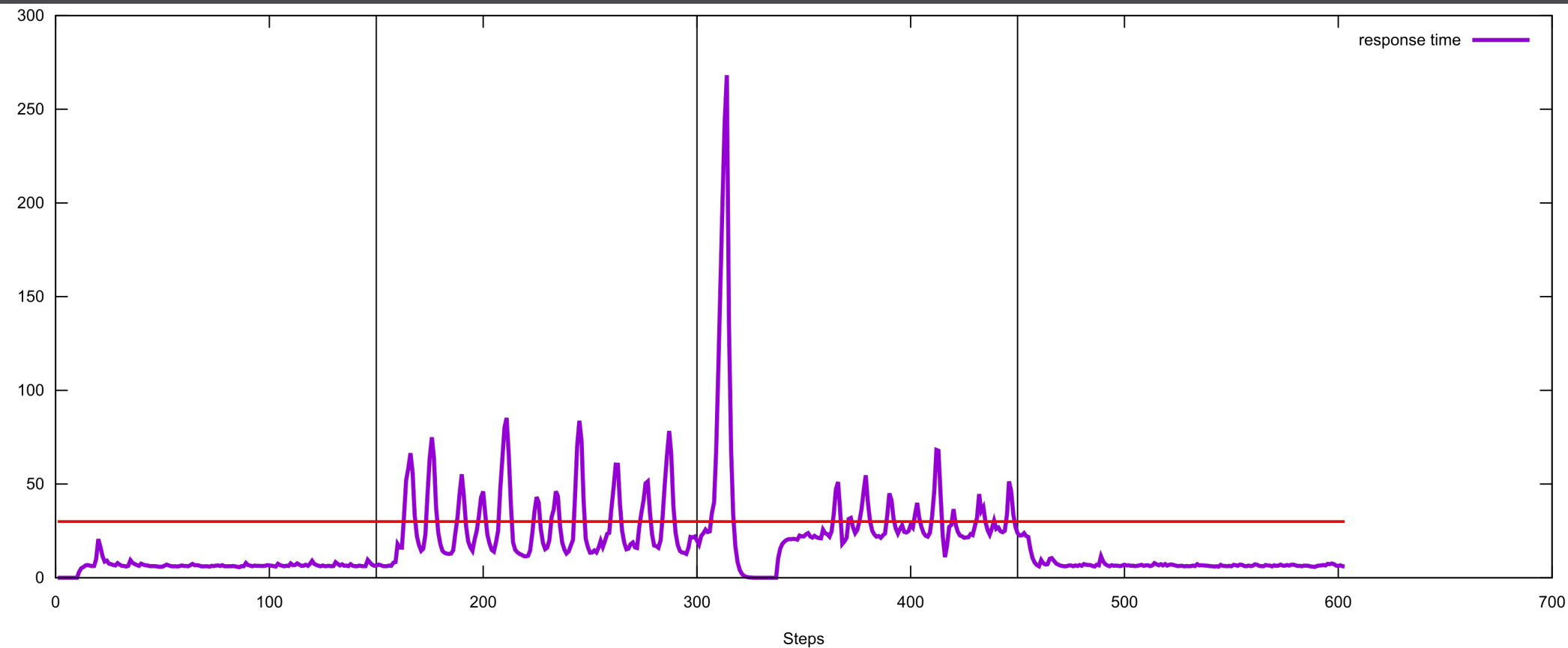


Proportional and integral control, with conditional integration



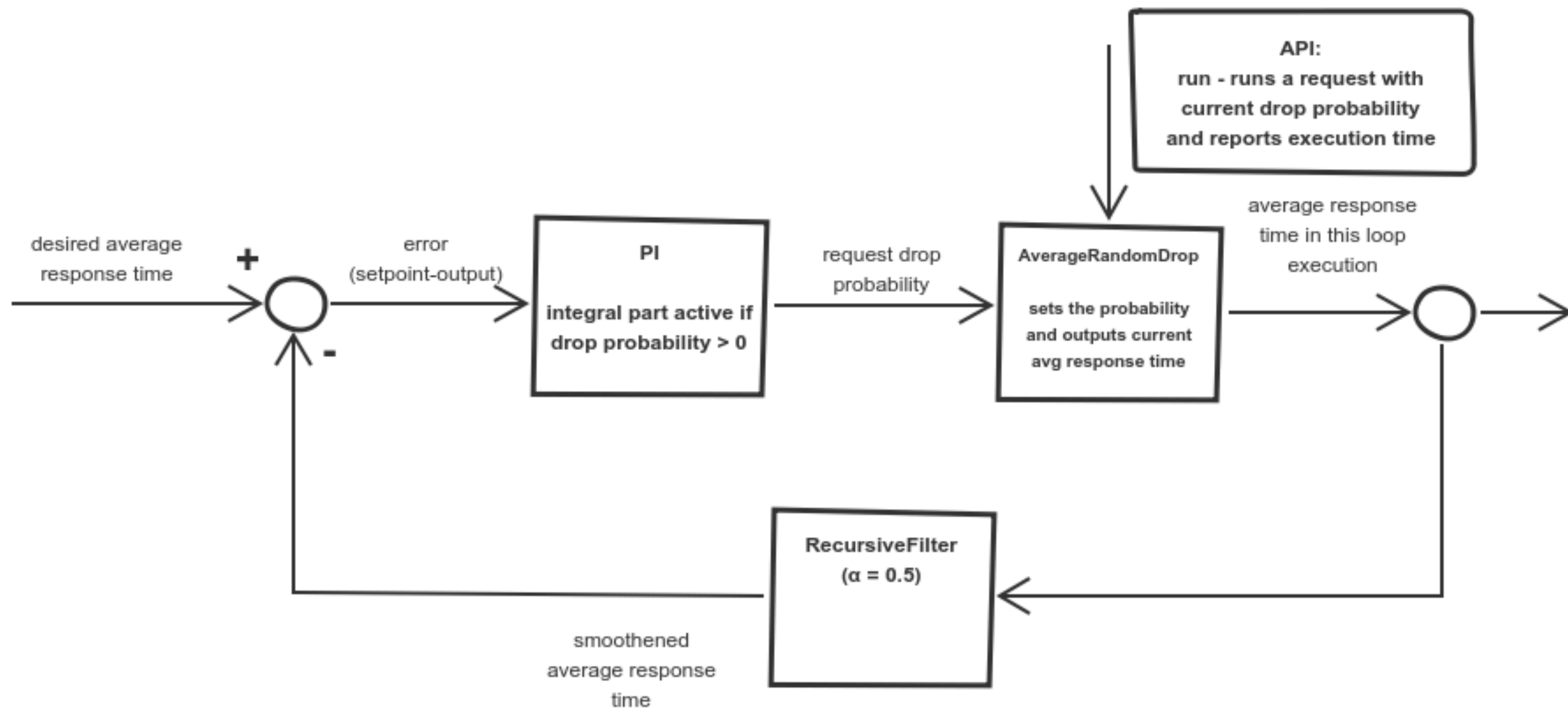


Proportional and integral control, with smoothing

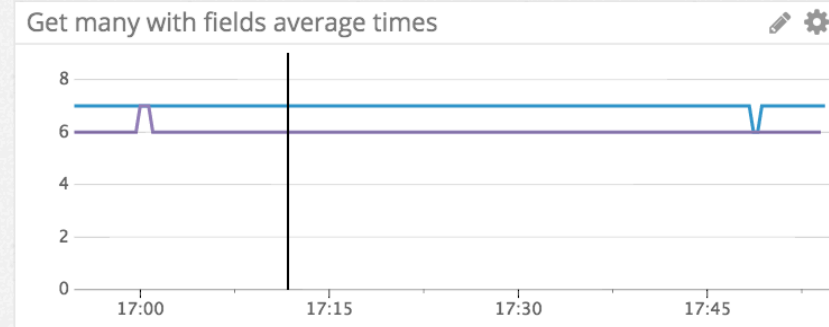
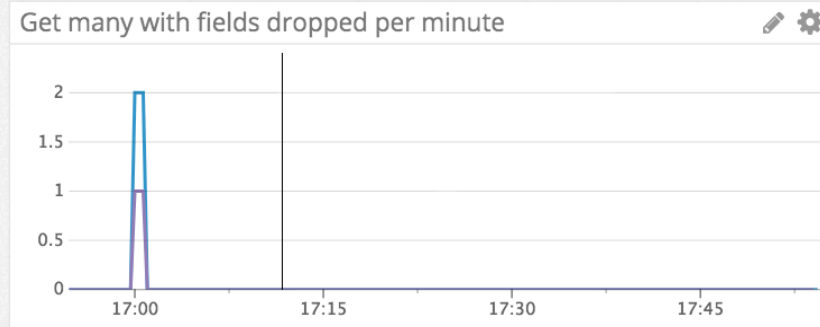
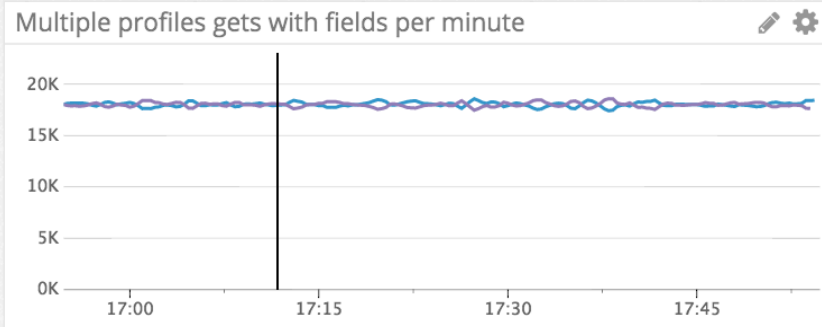




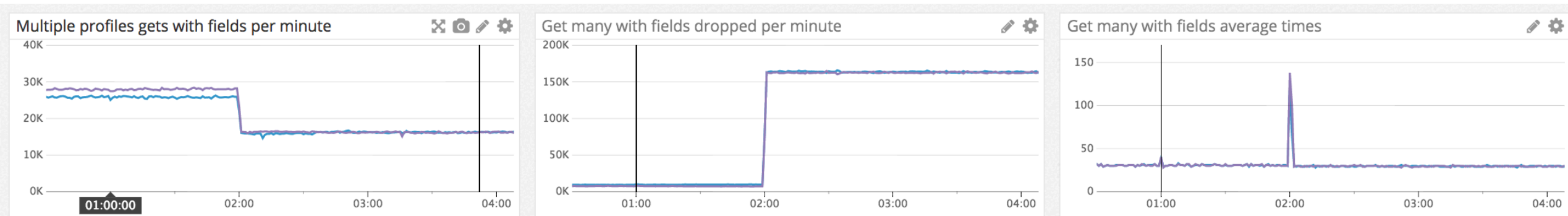
Final Loop



Simulation results #1 - steady state



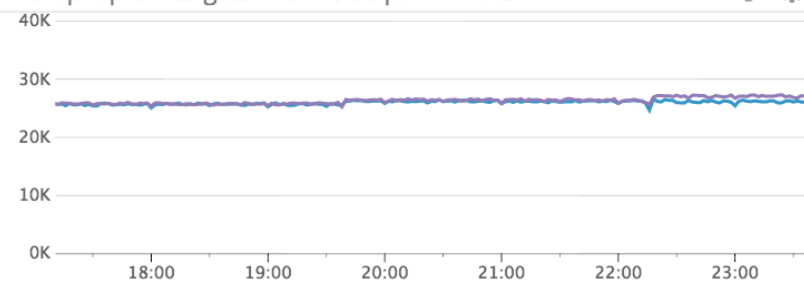
Simulation results #2 - load increase



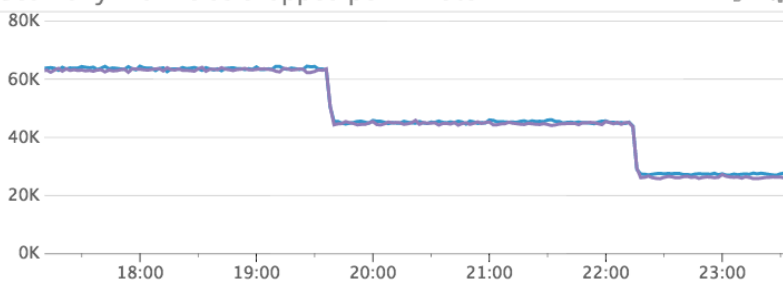


Simulation results #3 - load decrease

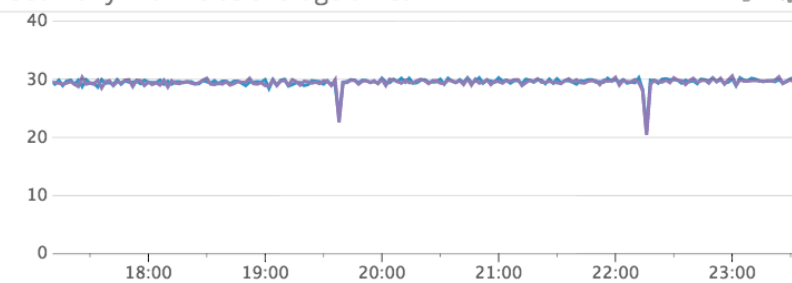
Multiple profiles gets with fields per minute



Get many with fields dropped per minute



Get many with fields average times



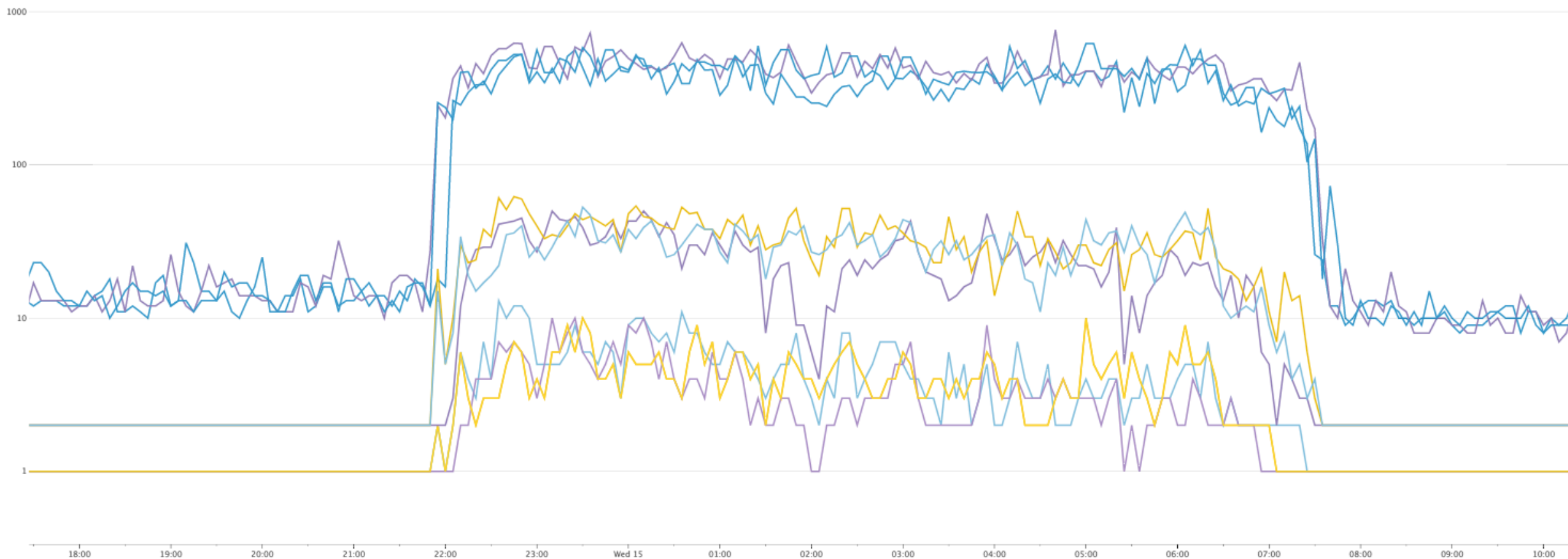
Real world examples



Real world example #1

Batch subscription time 100%/99%/95% (ms)

Show 17h Nov 14, 5:27PM - Nov 15, 10:17AM

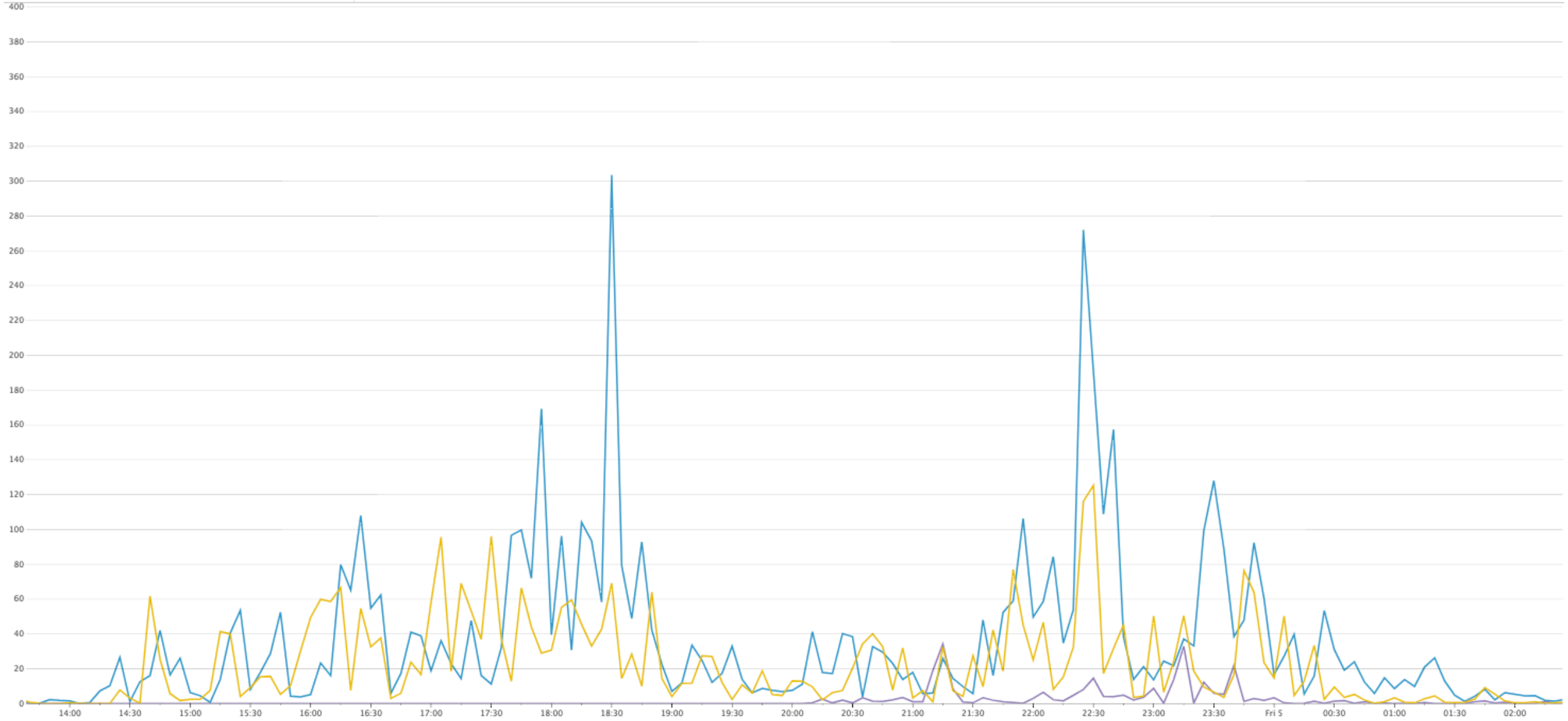




Real world example #1

Presence Tracker regulator drops per minute

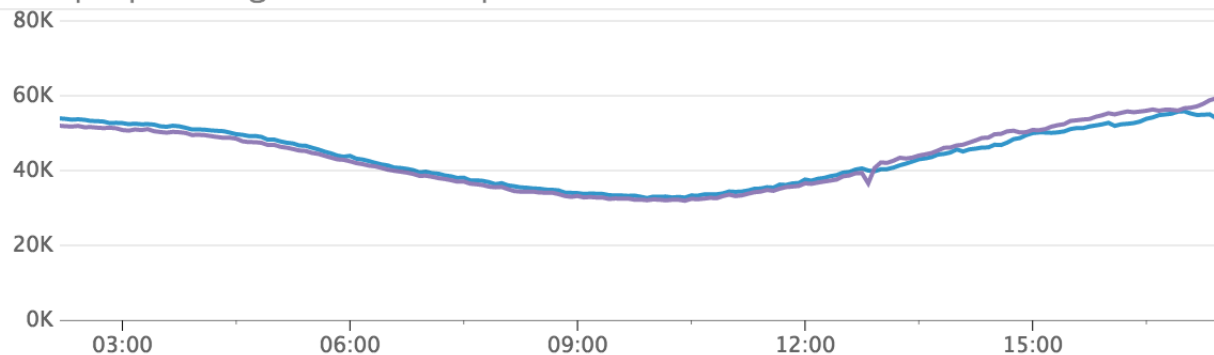
Show 1h The Past Hour



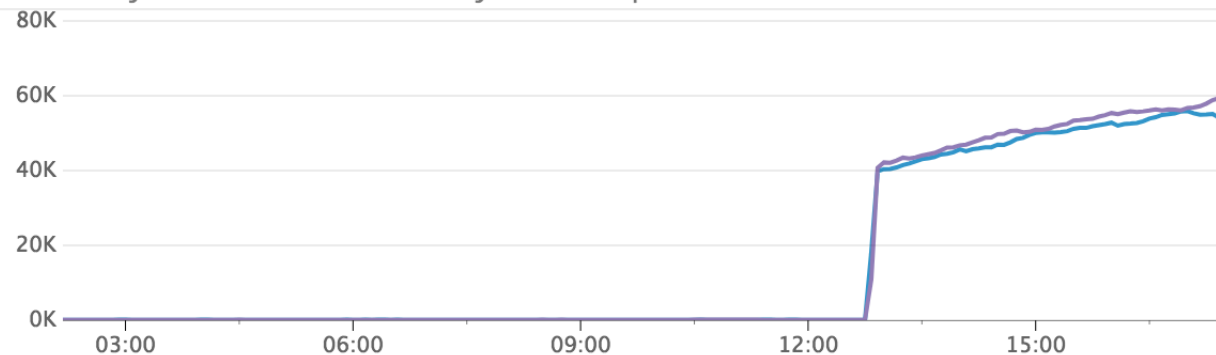


Real world example #2

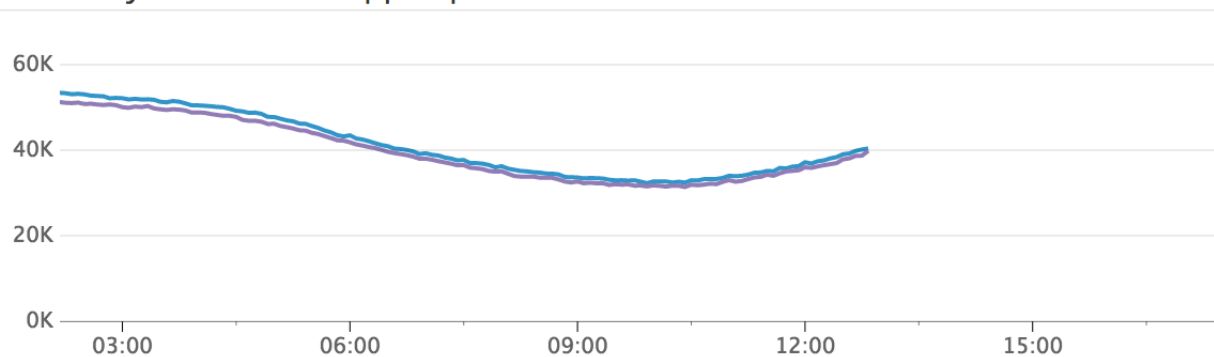
Multiple profiles gets with fields per minute



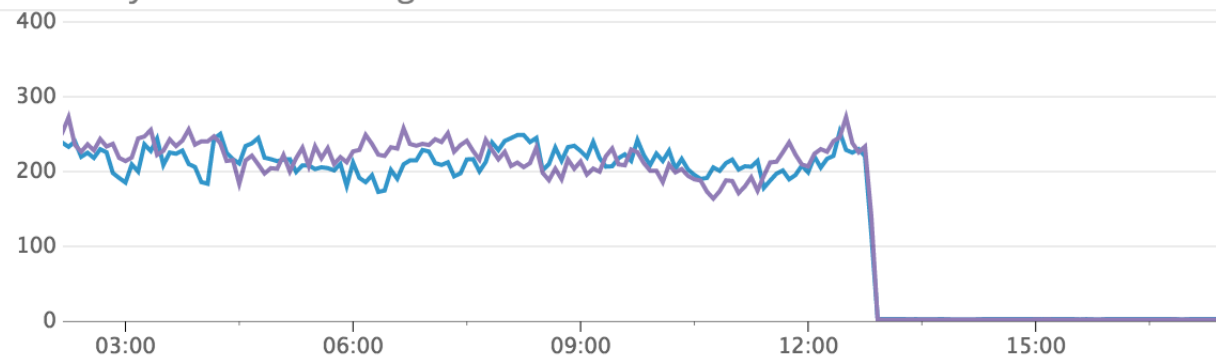
Get many with fields successfully handled per minute



Get many with fields dropped per minute



Get many with fields average times



What else?

- Use this approach in all the backend services, in all points of uncertainty.
- Use it in the client app, for better UX, by providing more lightweight content for low-bandwidth networks.

References

- *Feedback Control for Computer Systems* by Phillip K. Janert
- [Control System Lectures](#) by Brian Douglas
- [Queues don't fix overload](#) by Fred Hebert
- [Handling overload](#) by Fred Hebert
- <https://github.com/fishcakez/sbroker>
- <https://github.com/ferd/dispcount>
- <https://github.com/uwiger/jobs>
- [Surfing on Lava](#)

 **Questions?**
